

# Fair Housing Issues in Senior Care and Housing

*What all senior housing, assisted living/residential care and nursing facility staff should know*

**Webinar recording now available!**  
*(Recorded August 10, 2011)*

Did you know:

- That Fair Housing laws apply to all dwellings where people live, including assisted living/residential care facilities, retirement communities and, in many cases, nursing homes?
- That favoritism by a well-meaning staff member or volunteer could put your community at risk of a Fair Housing complaint?
- That you have a legal requirement to remedy resident-on-resident harassment based on protected class?

In this webinar, participants will review and understand their obligations under Fair Housing laws, which make it illegal to discriminate against a resident/applicant, or to treat a resident/applicant differently, because of their protected class (i.e., race, color, gender, religion, disability, among others).

This session will cover federal, state and local civil rights laws that apply to all providers of senior housing, including retirement communities, assisted living facilities and skilled care facilities. Some aspects of these civil rights laws are clear, while others are more complicated. Topics to be covered include but are not limited to:

- Protected classes
- Illegal practices
- Confidentiality requirements
- Issues related to modifications and accommodations for disabilities
- Protocol for handling reasonable accommodation requests
- The fair housing enforcement process and recent relevant court cases
- Recommended best practices

**Target audience:** Administrators/CEOs and staff, including marketing, maintenance, housekeeping, dietary, resident services, nursing staff, volunteers, etc. from senior housing, assisted living/residential care, CCRCs, retirement campuses, nursing homes.

**Presenter:** Diane Hess, Education Director, Fair Housing Council of Oregon

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### How to Order the Recorded Webinar

**Online** – go to: [www.leadingageoregon.org](http://www.leadingageoregon.org) - Follow Menu Option – Education/Event Calendar – Go to On Demand Education – Fair Housing Issues in Senior Care and Housing Webinar Order Form – and click On Line Order Form.

**Or**, fill out the registration form and mail or fax it with your check (**made out to LeadingAge Oregon**) or credit card information.

### About the Recorded Webinar

A CD with the recorded webinar will be mailed to you. The webinar is a .wmv file, which may be viewed on a computer using Windows Media Player.